RFP 10-82 Questions and Answers

Q1.   Section 3.2 refers to "Mandatory Requirements" that must be met to be considered in step 2.   The proposal identifies "mandatory contract terms" in section 2.3.5. Are there any additional mandatory requirements? Please identify.

A1.   The only mandatory items for this RFP are specified within their respective sections.

Q2.   For 24.B.1 in the sample contract, Can you provide an example of what is acceptable as a certificate of authority issued by the Indiana Dept. of Insurance? Our insurance provider has never heard of this.

A2.   Attachment B is a standard sample contract used for many State of Indiana solicitations. This clause can be addressed with the selected vendor during contract negotiations.

Q3.   Appendix D: under Security, Reliability & Usability: If we are a SaaS provider with widgets that can be embedded into the State web sites, do we also need to conform to section 2.4.2.2.1.5 (if NOT hosted by the State of Indiana)? For example, virtual host names.

A3.   The ability to embed widgets into the website will sufficiently meet Virtual host names requirement. Web Hosting is implied with a SaaS model. However, the state will require Secure URLs (https).

Q4.   Appendix D: under Security, Reliability & Usability: Elaborate on 2.4.2.2.1.5.1, Secure URL's. Is this https or something else?

A4.   It is https.

Q5.   Appendix D: under Calendar Structure: Elaborate on 2.4.2.2.3.7 Control how multi-day events are displayed? Precisely what is meant?

A5.   One example would be the ability to show the event starting on April 22, 2010 and having the end date be written as part of the event detail instead of the event spanning multiple days.

Q6.   Appendix D: under Calendar Structure: Elaborate on 2.4.2.2.3.9, Basic search that will sort all the metadata of any calendar entry. Does this imply both search and sort capabilities?

A6.   Yes. If you are unable to sort on all fields, please specify which fields are available.

Q7.   Appendix D: under Calendar Structure: Elaborate on 2.4.2.2.3.11.3, Date Picker for text boxes.

A7.   If your online calendar allows you to select a range of dates (e.g. April 22, 2010 to April 31, 2010) when you click on a text box it will prompt with a calendar to select a start date.

Q8.   Appendix D: Under Calendar Entry Creation: Elaborate on 2.4.2.3.3.4, Ability to add application links. Examples?

A8.   The Indiana Department of Revenue final day to submit taxes that you owe is April 15, 2010. In the event detail, placing the hyperlink to the online iFile application would be an example of application links.